


# RELAIS' EXPAT+ ENROLLMENT FOR COVERAGE



on behalf of



In partnership with   
Caisse des Français de l'Étranger  
La Sécurité Sociale des Expatriés

PLEASE COMPLETE THIS FORM IN CAPITAL LETTERS, and return it to us:

By email to: [newapplication@msh-intl.com](mailto:newapplication@msh-intl.com) having first signed and scanned the entire enrollment form

By mail, using the contact details shown at the bottom of the last page of this form.

If you require assistance to complete this application for coverage, please contact us on +33 (0)1 44 20 48 77.

## 1 PLAN MEMBER INFORMATION

Only persons under the age of 71 may enroll in the plan.

Title: Mr  Ms.

First name(s):

Last name:

Date of birth:     /     /     (DD/MM/YYYY)     Sex: Male  Female

Nationality (country for which you own a valid passport):

French Social Security/CFE membership number:

Home country (either your nationality country, or the country you would want to be repatriated to):

Country of expatriation (the country where you and your dependents (if applicable) live for more than 6 months of the year):

Mailing address in your main country of residence (mandatory):

Name and address for premium invoices (if different from the address above):

Telephone number:    country code:            area code:            number:

Email address (to receive alerts for reimbursement statements):

Email address to receive premium invoice (if different from the email address above, mandatory):

Occupation (mandatory, please specify if you are a student):

Business sector:

Preferred language for contractual documents:    French     English



## 2 DEPENDENTS TO BE COVERED UNDER THIS PLAN

Dependents can include your spouse/partner and any children financially dependent on the applicant up to the day before their 20th birthday. If there is insufficient space for all dependents, please use another Application Form. We would like you to bring our provisions related to personal data protection to your dependents' attention and more specifically to inform them of their right of access, rectification or erasure, restriction or opposition and portability of their personal data.

	DEPENDENT 1	DEPENDENT 2	DEPENDENT 3	DEPENDENT 4
Relationship to applicant	Spouse <input type="checkbox"/> Child <input type="checkbox"/>	Child <input type="checkbox"/>	Child <input type="checkbox"/>	Child <input type="checkbox"/>
First name				
Last name				
Date of birth (DD/MM/YYYY)	/ /	/ /	/ /	/ /
Sex	M <input type="checkbox"/> F <input type="checkbox"/>	M <input type="checkbox"/> F <input type="checkbox"/>	M <input type="checkbox"/> F <input type="checkbox"/>	M <input type="checkbox"/> F <input type="checkbox"/>
Nationality				
Home country				
Country of expatriation				
Occupation (mandatory, please specify if your are a student or unemployed)				
Business sector				

## 3 EFFECTIVE DATE OF MEMBERSHIP OF THE PLAN

Please indicate the date you require cover from (DD/MM/YYYY):      /      /  
(must be the 1<sup>st</sup> or the 15<sup>th</sup> of any month)

Backdated enrollments will not be accepted.

Cover is conditional upon acceptance of your application, which is only confirmed when an Insurance Certificate is issued to you.

## 4 SELECT YOUR LEVEL OF HEALTHCARE COVERAGE AND ASSOCIATED OPTIONS

Select your level of healthcare coverage:

Quartz plan       Pearl plan       Sapphire plan       Diamond plan

Select your healthcare benefits:

HEALTH: Inpatient care + Outpatient care\*

HEALTH+: Inpatient care + Outpatient care\* + Vision + Dental

HEALTH+ CHILD: Inpatient care + Outpatient care\* + Vision + Dental + Maternity

\* Inpatient care + Outpatient care\* include Legal assistance and Civil liability + Medical Evacuation

Select your coverage zone (your country of expatriation determines the minimum coverage zone):

The benefits apply in the **Selected coverage zone** and in lower **Coverage zones** (for example, if the **Selected coverage zone** is zone 3, the benefits will apply in zones 3, 2 and 1).

However, you may opt for a coverage zone which is higher than that corresponding to your country of expatriation.

**Zone 4:** Bahamas, Brazil, China, Hong Kong, Jersey, St. Barthelemy, St. Martin, Singapore, Switzerland, and United Kingdom + Zones 1, 2 and 3

**Zone 3:** Australia, Austria, Canada, French Polynesia, Greece, Ireland, Israel, Italy, Japan, New Zealand, Portugal, Qatar, Russia, Saint Pierre and Miquelon, Spain, Taiwan, Turkey, United Arab Emirates, and Vanuatu + Zones 1 and 2

**Zone 2:** Andorra, Angola, Argentina, Azerbaijan, Bahrain, Barbados, Belarus, Belgium, Bolivia, Bosnia and Herzegovina, Bulgaria, Chile, Colombia, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Djibouti, Dominican Republic, Ecuador, Finland, Georgia, Germany, Guatemala, Hungary, Iceland, Kazakhstan, Kuwait, Latvia, Lebanon, Liechtenstein, Luxembourg, Malaysia, Mexico, Monaco, Mozambique, Netherlands, Nigeria, Norway, Oman, Panama, Peru, Saudi Arabia, Slovakia, South Africa, Sweden, Thailand, Ukraine, Uruguay, Venezuela, Vietnam and Wallis and Futuna + Zone 1

**Zone 1:** Worldwide (including France) excluding countries from Zones 2 to 4

For clarity purposes, some islands and territories are not included in the list of countries. If your country of expatriation is not shown, please contact us.

We inform you that some of the countries listed above outside the European Union, to which your data may be transferred if you are living in one of them, may guarantee a level of protection different from the one provided for by the GDPR.

I expressly agree in order to benefit from the healthcare benefits of my plan, my data may be transferred to third countries outside the European Union guaranteeing an appropriate level of protection or subject to the use of adapted safeguards such as the signature of standard data protection clauses adopted by the European Commission, or based on the derogations provided for in Article 49 of Regulation 2016/679, known as General Data Protection Regulation.

## 5 SELECT YOUR OPTION: ASSISTANCE AND MEDICAL REPATRIATION

YES       NO

## 6 PAYMENT OF YOUR PREMIUM

Quarterly premium:  .  euros

### FREQUENCY AND METHOD OF PAYMENT

Please select the frequency and method of payment best suited to your situation:

	ANNUAL	BI-ANNUAL	QUARTERLY	MONTHLY
SEPA CORE direct debit** from an account in France (the first installment will have to be paid by credit card, which is why you need to complete the next 2 methods of payment)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Credit card* for the first payment and all future payments through your secure Members' Area	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not available
Check made payable to ASFE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Not available

**In** (town or city/country excluding USA):

**Date** (DD/MM/YYYY): / /

#### Signature of the member or legal representative of a minor child

(in this case, please indicate your relationship (parent, guardian...) along with your first name and name preceded by "read and approved"):

\* In case of payment through Credit Card, please fill out this form:

Type of credit card: Visa  Mastercard  Amex

Cardholder's name:

Cardholder's signature:

Card number:

Expiration date (MM/YY):  /

Validation code:

(last 3 digits on the back of your card, excluding Amex)

After payment of your first term, the credit card information will be destroyed for legal reasons.

#### Credit card authorization form:

I hereby authorize MSH INTERNATIONAL on behalf of ASFE to debit my credit card for the amount of my quarterly insurance premium, ie:

.  euros

**In** (town or city/country excluding USA):

**Date** (DD/MM/YYYY): / /

#### Signature of the member or legal representative of a minor child

(in this case, please indicate your relationship (parent, guardian...) along with your first name and name preceded by "read and approved"):



\*\* In case of payment through direct debit on a French bank account, please fill out the following SEPA CORE direct debit mandate, and enclose your "Relevé d'identité bancaire". You also need to fill out the credit card authorization form on page 3:

**ASFE SEPA CORE DIRECT DEBIT MANDATE**

Unique Mandate Reference: UMR (will be sent in your next premium invoice)

By signing this mandate form, you authorize MSH INTERNATIONAL to send instructions to your bank to debit your account and your bank to debit your account in accordance with the instructions from MSH INTERNATIONAL. As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited.

This information is mandatory and necessary to your creditor for the implementation of SEPA Direct Debit. In accordance with the data protection regulation applicable in your country, you have a right of access and rectification of your personal data, as well as a right to object to the processing of your personal data for a legitimate reason (if required by the law applicable in your country). To exercise these rights, please refer to the contract with your creditor.

FIRST NAME, LAST NAME AND ADDRESS OF THE ACCOUNT'S HOLDER	CREDITOR INFORMATION
	Name and address of the creditor: MSH INTERNATIONAL Immeuble Season - 39 rue Mstislav Rostropovitch 75815 Paris cedex 17 SEPA CREDITOR IDENTIFIER (CI): FR60ZZZ460359
ACCOUNT HOLDER'S BANK DETAILS	
IBAN: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
BIC: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
Name of your bank: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
DATE (DD/MM/YYYY)	MANDATORY SIGNATURE

**7 BANK ACCOUNT FOR REIMBURSEMENTS (please provide your bank account details)**

I want my reimbursements to be paid:  
 to the same bank account as the one indicated for the direct debit of my premiums  
 to a bank account different from the one used for the direct debit of my premiums.

FIRST NAME, LAST NAME AND ADDRESS	
ACCOUNT HOLDER'S BANK DETAILS	
IBAN: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
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Name of your bank: <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	
DATE (DD/MM/YYYY)	MANDATORY SIGNATURE



## 8 MEDICAL QUESTIONNAIRE

If you answer yes to any of these questions for you or one of your dependents, please provide all details deemed useful (dates, medical grounds, carry-over effects, nature of therapy, duration, etc.) on an additional page that you must date and sign. For confidentiality reasons, please put it in a closed envelope for the attention of the "Consulting Physician".

According to your answers to this questionnaire and the analysis of our Consulting Physician, we can either refuse your enrollment or accept it with some restriction of benefits or with a loaded premium, as mentioned in the General Terms and Conditions of your plan.

Each member must fill out and sign a Medical Questionnaire (the legal representative must sign if the child is aged under 18). If you need to fill out more than one medical questionnaire, please make a photocopy.

### QUESTIONS

Indicate whether you are...      INSURED MEMBER       SPOUSE       CHILD

Last name

First name

Height (cm)

Weight (kg)

ALL QUESTIONS MUST BE ANSWERED. PLEASE ADD ALL REQUESTED DETAILS WHERE NECESSARY.

1 Are you currently on sick leave?      YES       NO

2 Over the past 3 years, have you ever been on sick leave for more than 10 days?      YES       NO

3 Over the past 10 years, have you ever been admitted to hospital and/ or undergone surgery, including by endoscopy (other than childbirth, benign appendectomy, wisdom teeth, tonsil or adenoid removal during childhood, broken bones without complications more than a year ago, etc.)?      YES       NO

4 Over the past 10 years, have you ever suffered from an illness or condition that required medical supervision (treatment, regular medical care, etc.) for more than 15 days?      YES       NO

5 Are you currently under medical supervision (treatment, medical care, medical follow-up care, etc.) and/or are you taking prescribed medication (other than contraceptives)?      YES       NO

6 Before enrolling in this plan, were you entitled to 100% French Social Security coverage on medical grounds due to a chronic disease? If so, please mention the pathology.      YES       NO

Are you scheduled, within the next 12 months, to undergo (excluding maternity and preventive tests):  
- a medical or surgical procedure?      YES       NO

7 - a medical examination (radiology, laboratory tests, MRI, scans, GP or specialist visits, etc.)?      YES       NO

- a medical treatment of any kind (psychology, physiotherapy, radiotherapy, speech therapy, chemotherapy, dental treatment, drug treatment, etc.)?      YES       NO

8 Over the past 5 years, have any of your biological and/or serological tests yielded abnormal results?      YES       NO



**QUESTIONS (suite)**

9 Have any of your parents, brothers or sisters (living or deceased) suffered from heart disease, high cholesterol, cancer, kidney disease, polyposis of the colon, or any other hereditary disorder before the age of 65? YES  NO

10 Do you: - smoke more than 10 cigarettes a day?	YES <input type="checkbox"/> NO <input type="checkbox"/>
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- drink more than 2 glasses of wine (or equivalent) a day? YES  NO

11 Have you ever had psychotherapy or consulted a psychiatrist? If yes, when?	YES <input type="checkbox"/> NO <input type="checkbox"/> / /
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If you answer "YES" to any of these questions for you or one of your dependents, please provide all details deemed useful (dates, medical grounds, carry-over effects, nature of therapy, duration, etc.) mentioning the number of the question(s) you answered "Yes" to. If you need more space, please fill out another page that you will have to date and sign.

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<p>I hereby testify that the foregoing declarations are accurate, complete and fair.</p> <p>I have been informed and I accept that any intentional withholding of significant information or proven false declaration that might mislead MSH INTERNATIONAL may result in the cancellation of the insurance cover and to the reduction of benefits in accordance with the provisions of Articles L.113-8 and L.113-9 of the French Insurance Code (Code des Assurances)</p>	
<p>In (town or city/country excluding USA):</p>  <p>Date (DD/MM/YYYY): / /</p>	<p><b>Signature of the member or legal representative of a minor child</b> (in this case, please indicate your relationship (parent, guardian...) along with your first name and name preceded by "read and approved"):</p>



## 9 PERSONAL DATA PROTECTION

MSH International, with its head office located in Season, 39 rue Mstislav Rostropovitch 75815 Paris cedex 17, France, conducts personal data processing actions required for your formal identification to access a secure area, for the issue of an insurance offering or policy, its management and monitoring and for compliance with regulatory requirements in the field of anti-money laundering and terrorist financing and for the provision of exceptional and temporary information related to crisis events or cases of force majeure (health or political crisis, etc.). In this respect, all of the data collected is mandatory.

The recipients of your personal data are: the risk carrier (insurer), the different entities making up MSH International and the service providers involved in the administration of the insurance policy across the world. In this context, your data may be transferred to third countries outside the European Union guaranteeing an appropriate level of protection or subject to the use of adapted safeguards such as the signature of standard data protection clauses adopted by the European Commission, or based on the derogations provided for in Article 49 of Regulation 2016/679, known as General Data Protection Regulation.

Your personal data will be stored for the length of time required by the administration service, as provided for by the applicable laws.

At all times you benefit from a right of access, rectification, or erasure, or restriction or opposition and portability of your personal data as well as the right to organize instructions upon your death. To exercise your rights, please contact the Data Protection Officer by mail at the abovementioned address or by email at [dpo@s2hgroup.com](mailto:dpo@s2hgroup.com).

You benefit from the right to file a complaint with a supervisory authority in charge of personal data protection.

You can access our full Policy on the Protection of Personal Data on our website, [www.msh-intl.com](http://www.msh-intl.com), under the «Legal notices» section.

## 10 INFORMATION NOTE

### **Please be advised of the following important information.**

Our analysis and sales offers have been made on the basis of the information, needs and requirements that you communicated and expressed during our meetings and correspondence. Please note that the quality and accuracy of the information communicated by the policyholder in terms of financial information and underwriting objectives directly influence the quality and consistency of our offer.

It is very important that you carefully read the general terms & conditions of your insurance policy, in particular the paragraphs dealing with the exclusions, policy term, waiting periods, definitions of the coverage and applicable measures in case of misrepresentation or non-disclosure.

Should you be dissatisfied in any way, your usual contact person is available to assist you.

You can also contact the Service réclamation (Complaints Department) at 23 allées de l'Europe 92 587 Clichy Cedex, France or the Complaints Department of your nearest regional head office (all contact details are available under "Contact").

In this case, we undertake to provide you with a reply no later than two months after receiving the necessary information related to your complaint, or, failing that, to keep you informed about the progress of the investigation into your complaint.

If you still disagree with the reply or solution provided, you can write to the Insurance Mediator as a last resort: La Médiation de l'Assurance, TSA 50110 - 75441 Paris Cedex 09, France.

The information collected may be subject to automated processing used for the purposes of administering and fulfilling the policies offered by our company.

As provided by the French law of January 6, 1978 on Data Protection (loi informatique et libertés), amended in 2004, you have the right to access, rectify and delete any personal information that we have on file pertaining to you. You may exercise this right by writing to: ASFE - MSH INTERNATIONAL - Direction juridique - Immeuble Season - 39 rue Mstislav Rostropovitch - 75815 Paris cedex 17, together with a copy of a signed document of identification.

Please do not hesitate to contact us should you have any questions or concerns.

## 11 ENROLLMENT FOR COVERAGE

**I HEREBY REQUEST** coverage with ASFE (Association of Services For Expatriates), an association governed by the French law of 1901 on associations, which registered office is located Season, 39 rue Mstislav Rostropovitch, 75815 Paris Cedex 17, France and also request to be covered under the insurance agreements underwritten by ASFE with the following insurance companies:

- **GROUPAMA GAN VIE**, acting on behalf of GROUPAMA GAN VIE, for Healthcare coverage RELAIS'EXPAT+
- **EUROP ASSISTANCE** for the Medical Assistance & Repatriation coverage RELAIS'EXPAT +
- **CIVIS - AREAS** for Legal Assistance coverage RELAIS'EXPAT+
- **CHUBB** for Third-Party Liability Coverage

### I HEREBY ACKNOWLEDGE:

- I have joined the CFE ('Healthcare/Maternity' coverage as a minimum) to benefit from the top-up insurance plan Relais Expat+. The Franc'Expat plan (which covers medical care received in France but excludes care received abroad) and the Relais Expat+ product are not compatible.
- I understand the advice given by MSH INTERNATIONAL and agree to follow it. MSH INTERNATIONAL is a French brokerage company (registered with the ORIAS under no. 07 002 751) which designs and manages ASFE's entire range of insurance plans on its behalf, including the RELAIS'EXPAT+ plan.
- I have read and agree to the provisions of the general terms & conditions of RELAIS'EXPAT+ that constitute an information guide, from which I have kept a copy, and I agree to the specific terms and conditions of this enrollment form. I acknowledge that I have read about my opting-out right.
- I have been informed that my telephone conversations with the administration teams of MSH INTERNATIONAL may be recorded for internal management purposes and with a view to improving services. I may access these records by writing to MSH INTERNATIONAL - Gestion ASFE - 23 allées de l'Europe, 92587 CLICHY Cedex, France and attaching a document of identification to my request. Each record is kept for a 90-day period.
- I hereby acknowledge that enrollment to ASFE does not exempt me from any premium payable under any mandatory scheme to which I may be eligible.
- I have been informed that no payment will be made, whether directly or indirectly, to countries subject to sanctions, as provided, for example, by the United Nations, the Office of Foreign Assets Control (OFAC) of the US Department of the Treasury or the European Union.
- I acknowledge that I have received all the information related to the processing of personal data protection and that I have expressly agreed that, if I live outside the European Union and in order to benefit from an international healthcare coverage, my data may be transferred to healthcare providers located in third countries outside the European Union guaranteeing a level of protection different from the one provided by the GDPR.
- I understand that if I subscribe by email sending my signed and scanned enrollment file, I will have to keep the original enrollment file during all the duration of my membership at MSH INTERNATIONAL. I acknowledge that the original enrollment form can be asked for at any time. If I cannot provide it when asked, a lapse of coverage will apply.
- I acknowledge that I have informed my dependents under the plan of their rights regarding the protection of their personal data.

**I HEREBY AUTHORIZE** MSH INTERNATIONAL to receive on my behalf reimbursement statements for hospitalization expenses paid for me by direct payment agreement.

**I HEREBY TESTIFY** that the foregoing declarations are accurate, complete and fair. I have been informed and I accept that any intentional withholding of significant information or proven false declaration that might mislead MSH INTERNATIONAL may result in the cancellation of the insurance cover and to the reduction of benefits in accordance with the provisions of Articles L.113-8 and L.113-9 of the French Insurance Code (Code des Assurances).

**In** (town or city/country excluding USA):

**Date** (DD/MM/YYYY): / /

**Signature of the member or legal representative of a minor child**

(in this case, please indicate your relationship (parent, guardian...) along with your first name and name preceded by "read and approved"):





## 12 COMPLETION OF YOUR ENROLLMENT FOR COVERAGE

To complete your enrollment, you need to send us:

- the enrollment form completed and signed,
- the medical questionnaire completed and signed, along with the additional medical details if you answered yes to any questions in the medical questionnaire,
- a copy of your identity card or passport,
- a bank account slip for your healthcare reimbursements from ASFE,
- a certificate from your previous healthcare insurance and a summary of benefits in order to possibly waive waiting periods,
- your French Social Security/CFE membership number or proof of your CFE membership<sup>(1)</sup> on which the start and end dates of your coverage are specified.

1. Important: the CFE Franc'Expat plan (which covers medical care received in France but excludes care received abroad) and our Relais Expat+ product are not compatible.

You can pay your premium by:

- the SEPA CORE direct debit mandate (for French accounts only) completed and signed,
- or
- the credit card authorization completed and signed or
  - a check payable to ASFE.

After payment of your premium, you will receive a welcome e-mail including:

- a personalized card showing all our contact details,
- your login details allowing you to access all our on-line services available at [www.msh-intl.com](http://www.msh-intl.com), 'LOGIN' section, at the top, right,
- your member's guide, including your general terms and conditions and a practical booklet to help you through your healthcare procedures and to provide you with clear and useful answers to the questions you are likely to have.

ONLINE ENROLLMENT:  
[www.msh-intl.com](http://www.msh-intl.com), under "International Health Insurance"

ENROLLMENT BY MAIL:  
MSH International / ASFE - Service Adhésions  
23 allées de l'Europe - 92587 Clichy Cedex - France

We would inform you that any incomplete request will not be processed