

RELAIS' EXPAT+ APPLICATION FORM



on behalf of



In partnership with



PLEASE COMPLETE THIS FORM IN CAPITAL LETTERS, and return it to us:

By email to: newapplication@msh-intl.com having first signed and scanned the entire enrollment form

By mail, using the contact details shown at the bottom of the last page of this form.

If you require assistance to complete this application for coverage, please contact us on +33 (0)1 44 20 48 77.

1 APPLICANT DETAILS

Only persons under the age of 71 may enroll in the plan.

Title: Mr Ms

First name(s):

Last name:

Date of birth: / / (DD/MM/YYYY) Sex: Male Female

Nationality (country for which you own a valid passport):

French Social Security/CFE membership number:

Home country (either your nationality country, or the country you would want to be repatriated to):

Country of expatriation (the country where you and your dependents (if applicable) live for more than 6 months of the year):

Mailing address in your main country of residence (mandatory):

Name and address for premium invoices (if different from the above address):

Phone number: country code: area code: number:

Email address (to receive email alerts for reimbursement statements):

Email address for premium invoices (if different from the above address):

Occupation (mandatory, please specify if you are a student):

Business sector:

Preferred language for contractual documents: French English

2 DEPENDENTS TO BE COVERED UNDER THIS PLAN

Dependents can include your spouse/partner and any children financially dependent on the applicant up to the day before their 20th birthday. If there is insufficient space for all dependents, please use another Application Form.

We would like you to bring our provisions related to personal data protection to your dependents' attention and more specifically to inform them of their right of access, rectification or erasure, restriction or opposition and portability of their personal data.

	DEPENDENT 1	DEPENDENT 2	DEPENDENT 3	DEPENDENT 4
Relationship to applicant	Spouse <input type="checkbox"/> Child <input type="checkbox"/>	Child <input type="checkbox"/>	Child <input type="checkbox"/>	Child <input type="checkbox"/>
First name				
Last name				
Date of birth (DD/MM/YYYY)	/ /	/ /	/ /	/ /
Sex	M <input type="checkbox"/> F <input type="checkbox"/>	M <input type="checkbox"/> F <input type="checkbox"/>	M <input type="checkbox"/> F <input type="checkbox"/>	M <input type="checkbox"/> F <input type="checkbox"/>
Nationality				
Home country				
Country of expatriation				
Occupation (mandatory, please specify if you are a student)				
Business sector				

3 COMMENCEMENT OF COVER

Please indicate the date you require cover from (DD/MM/YYYY): / /
(must be the 1st or the 15th of any month)

Backdated enrollments will not be accepted.

Cover is conditional upon acceptance of your application, which is only confirmed when an Insurance Certificate is issued to you.

4 PLAN DETAILS

Select your level of healthcare coverage:

Quartz plan Pearl plan Sapphire plan Diamond plan

Select your healthcare benefits:

- HEALTH: Inpatient care + Outpatient care*
- HEALTH+: Inpatient care + Outpatient care* + Vision + Dental
- HEALTH+ CHILD: Inpatient care + Outpatient care* + Vision + Dental + Maternity

* Inpatient care + Outpatient care* include Legal assistance and Civil liability + Medical Evacuation

Select your coverage zone (your country of expatriation determines the minimum coverage zone):

The benefits apply in the **Selected coverage zone** and in lower **Coverage zones** (for example, if the **Selected coverage zone** is zone 3, the benefits will apply in zones 3, 2 and 1).

However, you may opt for a coverage zone which is higher than that corresponding to your country of expatriation.

- Zone 4:** Bahamas, Brazil, China, Hong Kong, Jersey, St. Barthelemy, St. Martin, Singapore, Switzerland, and United Kingdom + Zones 1, 2 and 3
- Zone 3:** Australia, Austria, Canada, French Polynesia, Greece, Ireland, Israel, Italy, Japan, New Zealand, Portugal, Qatar, Russia, Saint Pierre and Miquelon, Spain, Taiwan, Turkey, United Arab Emirates, and Vanuatu + Zones 1 and 2
- Zone 2:** Andorra, Angola, Argentina, Azerbaijan, Bahrain, Barbados, Belarus, Belgium, Bolivia, Bosnia and Herzegovina, Bulgaria, Chile, Colombia, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Djibouti, Dominican Republic, Ecuador, Finland, Georgia, Germany, Guatemala, Hungary, Iceland, Kazakhstan, Kuwait, Latvia, Lebanon, Liechtenstein, Luxembourg, Malaysia, Mexico, Monaco, Mozambique, Netherlands, Nigeria, Norway, Oman, Panama, Peru, Saudi Arabia, Slovakia, South Africa, Sweden, Thailand, Ukraine, Uruguay, Venezuela, Vietnam and Wallis and Futuna + Zone 1
- Zone 1:** Worldwide (including France) excluding countries from Zones 2 to 4

For clarity purposes, some islands and territories are not included in the list of countries. If your country of expatriation is not shown, please contact us.

We inform you that some of the countries listed above outside the European Union, to which your data may be transferred if you are living in one of them, may guarantee a level of protection different from the one provided for by the GDPR.

- I expressly agree that, to benefit from the healthcare benefits of my plan, my data may be transferred to third countries outside the European Union guaranteeing an appropriate level of protection or subject to the use of adapted safeguards such as the signature of standard data protection clauses adopted by the European Commission, or based on the derogations provided for in Article 49 of Regulation 2016/679, known as General Data Protection Regulation.

5 SELECT YOUR OPTION: ASSISTANCE AND MEDICAL REPATRIATION

YES NO

8 MEDICAL QUESTIONNAIRE

If you answer yes to any of these questions for you or one of your dependents, please provide all details deemed useful (dates, medical grounds, carry-over effects, nature of therapy, duration, etc.) on an additional page that you must date and sign. For confidentiality reasons, please put it in a closed envelope for the attention of the "Consulting Physician".

According to your answers to this questionnaire and the analysis of our Consulting Physician, we can either refuse your enrollment or accept it with some restriction of benefits or with a loaded premium, as mentioned in the General Terms and Conditions of your plan.

Each member must fill out and sign a Medical Questionnaire (the legal representative must sign if the child is aged under 18). If you need to fill out more than one medical questionnaire, please make a photocopy.

QUESTIONS

Indicate whether you are... INSURED MEMBER SPOUSE CHILD

Last name

First name

Height (cm)

Weight (kg)

ALL QUESTIONS MUST BE ANSWERED. PLEASE ADD ALL REQUESTED DETAILS WHERE NECESSARY.

- | | | |
|---|---|--|
| 1 | Are you currently on sick leave? | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| 2 | Over the past 3 years, have you ever been on sick leave for more than 10 days? | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| 3 | Over the past 10 years, have you ever been admitted to hospital and/or undergone surgery, including by endoscopy (other than childbirth, benign appendectomy, wisdom teeth, tonsil or adenoid removal during childhood, broken bones without complications more than a year ago, etc.)? | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| 4 | Over the past 10 years, have you ever suffered from an illness or condition that required medical supervision (treatment, regular medical care, etc.) for more than 15 days? | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| 5 | Are you currently under medical supervision (treatment, medical care, medical follow-up care, etc.) and/or are you taking prescribed medication (other than contraceptives)? | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| 6 | Before enrolling in this plan, were you entitled to 100% French Social Security coverage on medical grounds due to a chronic disease?
If so, please mention the pathology. | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| | Are you scheduled, within the next 12 months, to undergo (excluding maternity and preventive tests):
- a medical or surgical procedure? | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| 7 | - a medical examination (radiology, laboratory tests, MRI, scans, GP or specialist visits, etc.)? | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| | - a medical treatment of any kind (psychology, physiotherapy, radiotherapy, speech therapy, chemotherapy, dental treatment, drug treatment, etc.)? | YES <input type="checkbox"/> NO <input type="checkbox"/> |
| 8 | Over the past 5 years, have any of your biological and/or serological tests yielded abnormal results? | YES <input type="checkbox"/> NO <input type="checkbox"/> |

9 PERSONAL DATA PROTECTION

MSH International, with its head office located in Season, 39 rue Mstislav Rostropovitch 75815 Paris cedex 17, France, conducts personal data processing actions required for your formal identification to access a secure area, for the issue of an insurance offering or policy, its management and monitoring and for compliance with regulatory requirements in the field of anti-money laundering and terrorist financing. In this respect, all of the data collected is mandatory.

The recipients of your personal data are: the risk carrier (insurer), the different entities making up MSH International and the service providers involved in the administration of the insurance policy across the world. In this context, your data may be transferred to third countries outside the European Union guaranteeing an appropriate level of protection or subject to the use of adapted safeguards such as the signature of standard data protection clauses adopted by the European Commission, or based on the derogations provided for in Article 49 of Regulation 2016/679, known as General Data Protection Regulation.

Your personal data will be stored for the length of time required by the administration service, as provided for by the applicable laws.

At all times you benefit from a right of access, rectification, or erasure, or restriction or opposition and portability of your personal data as well as the right to organize instructions upon your death. To exercise your rights, please contact the Data Protection Officer by mail at the abovementioned address or by email at dpo@s2hgroup.com.

You benefit from the right to file a complaint with a supervisory authority in charge of personal data protection.

You can access our full Policy on the Protection of Personal Data on our website, www.msh-intl.com, under the «Legal notices» section.

10 INFORMATION NOTE

Please be advised of the following important information.

Our analysis and sales offers have been made on the basis of the information, needs and requirements that you communicated and expressed during our meetings and correspondence. Please note that the quality and accuracy of the information communicated by the policyholder in terms of financial information and underwriting objectives directly influence the quality and consistency of our offer.

It is very important that you carefully read the general terms & conditions of your insurance policy, in particular the paragraphs dealing with the exclusions, policy term, waiting periods, definitions of the coverage and applicable measures in case of misrepresentation or non-disclosure.

Should you be dissatisfied in any way, your usual contact person is available to assist you.

You can also contact the Service réclamation (Complaints Department) at 23 allées de l'Europe 92 587 Clichy Cedex, France or the Complaints Department of your nearest regional head office (all contact details are available under "Contact").

In this case, we undertake to provide you with a reply no later than two months after receiving the necessary information related to your complaint, or, failing that, to keep you informed about the progress of the investigation into your complaint.

If you still disagree with the reply or solution provided, you can write to the Insurance Mediator as a last resort: La Médiation de l'Assurance, TSA 50110 - 75441 Paris Cedex 09, France.

The information collected may be subject to automated processing used for the purposes of administering and fulfilling the contracts offered by our company.

As provided by the French law of January 6, 1978 on Data Protection (loi informatique et libertés), amended in 2004, you have the right to access, rectify and delete any personal information that we have on file pertaining to you. You may exercise this right by writing to: ASFE - MSH INTERNATIONAL - Direction juridique - Immeuble Season - 39 rue Mstislav Rostropovitch - 75815 Paris cedex 17, together with a copy of a signed document of identification.

Please do not hesitate to contact us should you have any questions or concerns.

11 SIGNATURE OF THE ENROLLMENT FORM

I HEREBY REQUEST coverage with ASFE (Association of Services For Expatriates), an association governed by the French law of 1901 on associations, which registered office is located Season, 39 rue Mstislav Rostropovitch, 75815 Paris Cedex 17, France and also request to be covered under the insurance agreements underwritten by ASFE with the following insurance companies:

- **GROUPAMA GAN VIE**, acting on behalf of GROUPAMA GAN VIE, for Healthcare coverage RELAIS'EXPAT+
- **EUROP ASSISTANCE** for the Medical Assistance & Repatriation coverage RELAIS'EXPAT +
- **CIVIS - AREAS** for Legal Assistance coverage RELAIS'EXPAT+
- **CHUBB** for Third-Party Liability Coverage

I HEREBY ACKNOWLEDGE:

- I have joined the CFE ('Healthcare/Maternity' coverage as a minimum) to benefit from the top-up insurance plan Relais Expat+. The Franc'Expat plan (which covers medical care received in France but excludes care received abroad) and the Relais Expat+ product are not compatible.
- I understand the advice given by MSH INTERNATIONAL and agree to follow it. MSH INTERNATIONAL is a French brokerage company (registered with the ORIAS under no. 07 002 751) which designs and manages ASFE's entire range of insurance plans on its behalf, including the RELAIS'EXPAT+ plan.
- I have read and agree to the provisions of the general terms & conditions of RELAIS'EXPAT+ that constitute an information guide, from which I have kept a copy, and I agree to the specific terms and conditions of this enrollment form. I acknowledge that I have read about my opting-out right.
- I have been informed that my telephone conversations with the administration teams of MSH INTERNATIONAL may be recorded for internal management purposes and with a view to improving services. I may access these records by writing to MSH INTERNATIONAL - Gestion ASFE - 23 allées de l'Europe, 92587 CLICHY Cedex, France and attaching a document of identification to my request. Each record is kept for a 90-day period.
- I hereby acknowledge that enrollment to ASFE does not exempt me from any premium payable under any mandatory scheme to which I may be eligible.
- I have been informed that no payment will be made, whether directly or indirectly, to countries subject to sanctions, as provided, for example, by the United Nations, the Office of Foreign Assets Control (OFAC) of the US Department of the Treasury or the European Union.
- I acknowledge that I have received all the information related to the processing of personal data protection and that I have expressly agreed that, if I live outside the European Union and in order to benefit from an international healthcare coverage, my data may be transferred to healthcare providers located in third countries outside the European Union guaranteeing a level of protection different from the one provided by the GDPR.
- I understand that if I subscribe by email sending my signed and scanned enrollment file, I will have to keep the original enrollment file during all the duration of my membership at MSH INTERNATIONAL. I acknowledge that the original enrollment form can be asked for at any time. If I cannot provide it when asked, a lapse of coverage will apply.
- I acknowledge that I have informed my dependents under the plan of their rights regarding the protection of their personal data.

I HEREBY AUTHORIZE MSH INTERNATIONAL to receive on my behalf reimbursement statements for hospitalization expenses paid for me by direct payment agreement.

I HEREBY TESTIFY that the foregoing declarations are accurate, complete and fair. I have been informed and I accept that any intentional withholding of significant information or proven false declaration that might mislead MSH INTERNATIONAL may result in the cancellation of the insurance cover and to the reduction of benefits in accordance with the provisions of Articles L.113-8 and L.113-9 of the French Insurance Code (Code des Assurances).

In (city/country, excluding USA):

Date (DD/MM/YYYY): / /

Insured member's signature, or the legal guardian of child under 18

(in this case, please indicate your relationship (parent, guardian...) along with your first name and name preceded by "read and approved"):

12 COMPLETION OF YOUR ENROLLMENT FORM

To complete your enrollment, you need to send us:

- the enrollment form completed and signed,
- the **MEDICAL QUESTIONNAIRE** completed and signed, along with the additional medical details if you answered yes to any questions in the medical questionnaire,
- a copy of your identity card or passport,
- a bank account slip for your healthcare reimbursements from ASFE,
- a certificate from your previous healthcare insurance and a summary of benefits in order to possibly waive waiting periods,
- your French Social Security/CFE membership number or proof of your CFE membership⁽¹⁾ on which the start and end dates of your coverage are specified.

1. Important: the CFE Franc'Expat plan (which covers medical care received in France but excludes care received abroad) and our Relais Expat+ product are not compatible.

And for payment of your premium:

- The direct debit authorization (for French accounts only) completed and signed,
or
- the credit card authorization completed and signed
or
- a check payable to ASFE

After payment of your premium, you will receive a Welcome e-mail including:

- a personalized card showing all our contact details,
- your login details allowing you to access all our on-line services available at www.msh-intl.com, 'LOGIN' section, at the top, right,
- your member's guide, including your general terms and conditions and a practical booklet to help you through your healthcare procedures and to provide you with clear and useful answers to the questions you are likely to have.

ONLINE ENROLLMENT:
www.msh-intl.com, under the "Short-term insurance abroad"

ENROLLMENT BY MAIL:
MSH International / ASFE - Service Adhésions
23 allées de l'Europe - 92587 Clichy Cedex - France

We would inform you that any incomplete request will not be processed

ASFE, the Association of Services For Expatriates, was created in 1992 and is governed by the French law of 1901 on associations. Its purpose is to provide expatriates all over the world with solutions in the fields of healthcare coverage, life & disability, medical assistance/repatriation and third-party liability.

MSH INTERNATIONAL, the designer and Administrator of the ASFE plans, is a world leader in international benefits with over 400,000 internationally-mobile insured members worldwide. MSH INTERNATIONAL guarantees you the services of a dedicated team which is always on hand to support and advise you day by day.



MSH INTERNATIONAL HEALTH INSURANCE. FOR YOU. WHEREVER. WHENEVER

YOUR CONTACTS

For further information or to apply for coverage, you can reach us using the contact details below :

- Telephone: +33 (0)1 44 20 48 77
- E-mail: contact@asfe-expat.com
- Website: www.msh-intl.com
- LinkedIn: MSH INTERNATIONAL

YOUR INSURANCE ADVISOR

